

ARMSTRONG TELECOMMUNICATIONS, INC.
REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO COMMUNICATIONS SERVICES WITHIN
THE STATE OF OHIO

This Pricing Guide contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by ARMSTRONG TELECOMMUNICATIONS, INC. with principal offices at One Armstrong Place, Butler, Pennsylvania 16001. This Pricing Guide applies to services furnished within the State of Ohio. This Pricing Guide describes the Company's Non-Regulated Local Service Tier 1 Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD). The Company also provides certain Tier 2, non-regulated services contained herein which are not required in the Company's Ohio Tariff No. 4 on file with the Public Utilities Commission of Ohio (Rule 4901:1-06-05(g)).

All telephone companies are subject to the Commission's rules for Minimum Telephone Service Standards (MTSS) found in Chapter 4901:1-5 of the Ohio Administrative Code. Customers have certain rights and responsibilities under the MTSS. These safeguards can be found in the appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include compliant handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service."

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commission's Rules.

The Pricing Guide includes the services offered to Customers within the State of Ohio that are detariffed and/or unregulated by the Public Utilities Commission of Ohio. The general terms and conditions applicable to the services listed in this Pricing Guide are contained in Armstrong-Ohio P.U.C.O. Tariff No.4 on file with the Public Utilities Commission of Ohio.

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PRICE LIST

EXPLANATION OF NOTES

- (C) Indicates Changed Regulation
- (D) Indicates Discontinued Rate or Regulation
- (I) Indicates Rate Increase
- (M) Indicates Move in Location of Text
- (N) Indicates New Rate or Regulation
- (R) Indicates Rate Reduction
- (T) Indicates Change of Text Only

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(Reserved for future use)

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SECTION 2 – RESERVED FOR FUTURE USE

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED

3.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

3.3.2 Deposits

- a. The Company may, in order to safeguard its interests, require a Customer to make a suitable deposit or provide a surety bond or letter of credit in the amount of the required deposit as a guarantee of the payment of charges. The Company shall have the right to require the Customer to make a deposit prior to or at any time after provision of any Service. Deposits are not to exceed two hundred thirty per cent (230%) of the estimated average monthly bill for the individual customer's regulated services for the ensuing twelve months. The Customer will receive a receipt for the deposit. The Company will adhere to the provisions of Ohio Administrative Code 4901:1-5-05.
- b. Deposits will be refunded in accordance with the provisions of Ohio Administrative Code 4901:1-17-06.
- c. Interest will be paid by the Company on all sums held on deposit for 180 days or longer at the rate established annually by the Ohio Public Service Commission for customer deposits. The interest will be accrued for the period during which the deposit is held by the Company. Deposits held for less than 180 days will not accrue interest.
- d. The fact that a deposit is made does not relieve the Customer from making advance payments or from complying with the Company's regulations for the payment of bills in accordance with the terms herein and does not constitute a waiver or modification of the regulations of the Company providing for the discontinuance of Service for nonpayment of any sums due the Company for Service rendered.

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Deposits (Cont'd)

- e. Upon termination of Service, and assuming deposits of the Customer are not applied as indicated in Section 2.5.A.2, the deposit will be credited to the Customer's account and any credit balance will be refunded after all amounts due the Company have been paid.

3.3.3 Payment of Charges

- a. Service is provided and billed on a monthly basis. Company bills and billing practices will adhere to the provisions of Ohio Administrative Code 4901:1-5-15. Service continues to be provided and billed on a monthly basis until canceled by the Customer through notice given to the Company.
- b. When billing functions are performed by a Local Exchange Carrier (LEC), commercial credit card company or others, the payment conditions and requirements of such LECs apply, including any applicable interest.
- c. In the event a Local Exchange Carrier, commercial credit card company or others ceases efforts to collect any amounts associated with the Company's charges, the Company may bill the Customer or the called party directly, and may utilize its own billing and collection procedures which shall be consistent with all applicable statutes, rules and regulations.

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.4 Return Check Charge

When a customer's check is not honored by the financial institution and the check is returned to the Company due to "insufficient funds" in the customer's account or for similar reasons, a charge of \$25.00 shall apply, unless the customer can establish that the charge should not be assessed.

3.3.5 Late Payment Charges

- a. Payment will be due as specified on the Customer bill. Commencing after that due date, a late charge of one and one-half percent (1.5%) per month will be applied to charges not paid by the due date. Late payment charges will be applied without discrimination.
- b. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill.
- c. Service may be denied or discontinued subject to the provisions of Ohio Administrative Code 4901:1-5-17.

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE

3.6.1 Suspension or Termination for Nonpayment

a. Non-payment Service Interruption

In the event of a proposed disconnection of Basic Local Service only, the following procedures shall apply:

1. A Subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
2. The Company may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after twelve thirty p.m. on the day preceding a day that all services necessary for reconnection are not available. The Company will comply with the disconnection requirements as found in the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-17.
3. No Local Service can be disconnected for nonpayment of Local Service Charges unless the utility has given the affected customer a written notice of the proposed disconnection at least seven (7) days before the proposed date of disconnection. The notice must include:
 - a) A statement that failure to pay the required amount may result in disconnection of local service;
 - b) The earliest date disconnection will occur;
 - c) The reason(s) for the disconnection and any actions the subscriber must take in order to avoid the disconnection, including the unpaid balance due;
 - d) The total amount due to avoid disconnection of local service, which must be listed separately from charges for regulated toll and charges for unregulated services;

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE

3.6.1 Suspension or Termination for Nonpayment

a. Non-payment Service Interruption (Cont'd)

3. (Cont'd)

- e) The total amount due for nonregulated charges and a statement that nonpayment of such charges will not result in disconnection of regulated service;
- f) A Company telephone number which the customer may call for information about the proposed disconnection;
- g) Commission telephone numbers for dispute resolution; and
- h) A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the Subscriber's account..

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

a. Non-payment Service Interruption (Cont'd)

4. Service shall not be disconnected for nonpayment of local service charged to a residential customer who has a serious illness which would be aggravated by said discontinuation, provided that the customer notifies the utility of this condition in writing, or orally and within ten (10) days of giving such initial notice furnishes to the utility a written statement from a physician, county board of health, hospital, or clinic identifying the illness and its expected duration, and certifying that the illness would be aggravated by such discontinuance. In such event, the proposed disconnection shall be held in abeyance for the shorter of either the length of the illness or one month from the date of such initial notice, and the customer may renew the postponement period one additional time by repeating the aforementioned procedure. If there is a dispute regarding the existence of a serious illness, the case may be referred to the Commission for final determination.

- a) The Company may impose toll restriction to a residential customer who has an illness, as specified above, until payment of all charges has been made.

5. Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. Notification may be made to the Company at:

Armstrong Telecommunications, Inc.
4437 North Main Street
Butler, Pennsylvania 16001
1-877-277-5711

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

a. Non-payment Service Interruption (Cont'd)

5. Disputed Bills (Cont'd)

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure. Complaints may be made to:

Public Utilities Commission of Ohio (PUCO)

Phone: toll free at 1-800-686-7826 or 1-614-466-3292

TDD/TYY: toll free at 1-800-686-1570 or 1-614-466-8180 from
8:00 a.m. to 5:00 p.m. weekdays

PUCO website: www.puco.ohio.gov.

Residential customers may call the Ohio Consumers' Counsel
(OCC), toll free at 1-877-742-5622 from 8:30 a.m. to 5:30 p.m.
weekdays

OCC website: www.pickocc.org.

6. The Company will not disconnect the service of a subscriber who pays the total amount due (or an amount agreed upon between the Company and the customer) on the customer's account by the close of business on the disconnection date stated on the disconnection notice.
7. When a residential customer's local service is disconnected for nonpayment, the Company will maintain the customer's access to emergency services for a period of at least fourteen (14) days following such disconnection.

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

b. Disconnection With Notice

1. Local Service may only be disconnected for Subscriber nonpayment of charges for local services regulated by the Commission. Local service is defined as every regulated service provided by the Company other than toll service and 900 and 976-like services.
2. The Company must notify, or attempt to notify through any reasonable means, a subscriber before service is refused or disconnected when any of the following conditions exist:
 - a. a violation of or noncompliance with the Company's rels or tariffs on file with the Commission;
 - b. a failure to comply with Municipal ordinances or other laws pertaining to telecommunications services;
 - c. a refusal by the Subscriber to permit the Company necessary access to its facilities or equipment; or
 - d. the Subscriber has committed a fraudulent practice as set forth and defined in tariffs on file.

c. No notice is required prior to disconnection when:

1. an emergency may threaten the health or safety of a person, or the Company's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
2. a Subscriber's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or Subscribers; or
3. a Subscriber tampers with facilities or equipment owned by the Company.

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

d. Insufficient Grounds for Disconnection

Telephone service may not be disconnected for any of the following reasons:

1. Delinquency in payment for service by a previous occupant of the premises.
2. Failure to pay for merchandise or charges for non-regulated service purchased from the Company.
3. Failure to pay for a different class of telephone service, i.e., residential service may not be denied or disconnected for nonpayment of a nonresidential account and vice versa.
4. Failure to pay any amount which is in bona fide dispute. The Company may not discontinue service if the customer pays either the undisputed portion of the bill or, where the disputed amount is in question, the subscriber pays the amount paid for the same billing period in the previous year.

e. Disconnection on Holidays or Weekends

Unless a dangerous condition exists or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Company are not available to the public for the purpose of making collections and reconnecting services.

f. Abandonment of Service

The Company may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring companies and without approval from the Commission.

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.2 Termination of Service

a. Termination of Service by the Company

1. When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated in the paragraph below for termination of service by the customer apply.
2. Should service be terminated for nonpayment of charges, restoration of service will be made only as prescribed in Section 4.3 of this Tariff.

b. Termination of Service by the Customer

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination, the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered.

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.7 RESERVED FOR FUTURE USE

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.11 ALLOWANCES FOR INTERRUPTIONS OF SERVICE

In dealing with interruptions of service the Company will comply with Rule 4901:1-5-16 of the Commission's Minimum Telephone Service Standards.

SECTION 4 – RESERVED FOR FUTURE USE

SECTION 5 – RESERVED FOR FUTURE USE

SECTION 6 – RESERVED FOR FUTURE USE

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SECTION 7 -RESERVED FOR FUTURE USE

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SECTION 8 – SPECIAL ARRANGEMENTS

8.1 SPECIAL CONSTRUCTION

8.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a, b, and c.

SECTION 8 – SPECIAL ARRANGEMENTS (Cont'd)

8.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

8.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the . ICB rates will be offered to customers in writing and will be made available to similarly situated customers. Each ICB contract offered pursuant to this paragraph will be filed with the Commission as an addendum to this Tariff and will be subject to Commission approval.

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SECTION 9 – CENTREX

9.1 CENTREX SERVICE

9.1.1 General

- a. Centrex is a central office communications service which provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Centrex station lines are provided for connection of Centrex-compatible station sets to the public switched telecommunications network. Centrex Service standard and optional features are described in this tariff.
- b. Centrex may be provided in association with lines terminating on common control equipment, commonly referred to as key systems.
- c. Centrex is offered as a Customer option and may be provided subject to the availability of facilities and equipment as determined by the Telephone Company.
- d. Other special features not included in the feature packages and/or customer-specific offerings may be provided at the discretion of the Telephone Company.
- e. The minimum period for Centrex Services provided under this tariff shall be one (1) year.
- f. Per call blocking and per line blocking will be provided to Centrex customers at no additional charge.
- g. Service connection charges apply pursuant to this tariff.

SECTION 9 – CENTREX (Cont'd)

9.2 CENTREX SERVICE FEATURES

9.2.1 Feature Packages

The Centrex Feature Package includes:

Call Forwarding & Select Call Forwarding	Speed Call Short List
Call Park	Touch Tone Service
Call Pickup	Speed Call
Call Restriction	Return Call
Call Waiting	Call Trace
Direct Inward Dialing	Caller ID
Direct Outward Dialing	Priority Call
Hold	Call Block
Hunting	Last Number Redial
Distinctive Ringing	Paging Access
Three Way Conference	

9.3 TRIAL PERIOD

The Company may elect to offer a free or reduced rate trial of any new Centrex feature(s) to prospective customers within 90 days of the establishment of the new feature. See 7.1, Service and Promotional Trials.

SECTION 9 – CENTREX (Cont'd)

9.4 RATES

Rates and Charges for Centrex Service are as follows.

	<u>Monthly Rate</u>		
	<u>1 Year</u>	<u>3 Year</u>	<u>5 Year</u>
First 1 to 6 access lines, each	\$19.15	\$17.24	\$15.52
Incremental from 7 to 24 access lines, each	\$18.50	\$16.65	\$14.99
Incremental from 25 to 48 access lines, each	\$17.15	\$15.44	\$13.90
Incremental from 49 to 75 access lines, each	\$15.50	\$13.95	\$12.56
Incremental 76 access lines and above, each	ICB*	ICB*	ICB*

* Individual case basis Customer specific pricing

Local UsageMessages per MonthMonthly Rate

From 350 - 500 messages, per line	\$ 2.00
Each additional 100 messages, per line	\$ 1.00

Additional Services - Per line equippedMonthly Rate

Common control equipment	\$10.00
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SECTION 10 – INTEGRATED SYSTEMS DIGITAL NETWORK (ISDN)

10.1 GENERAL

Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN). Where technically available the Company will provide narrowband (2B+D) ISDN services. Circuit switched "B" Channel capability will be provided for voice or data transmission at speeds up to 56/64 kbps per "B" channel. Clear channel 64 kbps service may not be available at all locations. Where technically feasible, Basic Rate Interface Terminal Extension (BRITE) service will be used to provide ISDN services in areas where the central office is not ISDN equipped. Additional charges will apply for this service.

10.2 RATES

Rates and Charges for ISDN Service are as follows:

	Monthly Rate
Residential One Party Residential Unlimited Rate	\$45.00*

** (Includes local usage cap of 80 hours per month per B channel)

*Assumes serving office is equipped with ISDN service. Rates are for a BRI ISDN line with dual B Channel capability - does not include end user D Channel capability.

**Local usage charge of \$.14/minute per B Channel will apply on local usage in excess of 80 hours.

***If BRITE technology is utilized, an additional \$15.00 will be added to monthly charge.

Installation:

Residential, per line	\$229.00
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CURRENT RATES

Section 4 – See Armstrong-Ohio Tariff No. 4

CURRENT RATES

Section 6 – See Armstrong-Ohio Tariff No. 4

CURRENT RATES

Section 7 – See Armstrong-Ohio Tariff No. 4

CURRENT RATES

Section 9 - CENTREX

	<u>Monthly Rate</u>		
	<u>1 Year</u>	<u>3 Year</u>	<u>5 Year</u>
First 1 to 6 access lines, each	\$19.15	\$17.24	\$15.52
Incremental from 7 to 24 access lines, each	\$18.50	\$16.65	\$14.99
Incremental from 25 to 48 access lines, each	\$17.15	\$15.44	\$13.90
Incremental from 49 to 75 access lines, each	\$15.50	\$13.95	\$12.56
Incremental 76 access lines and above, each	ICB*	ICB*	ICB*

* Individual case basis Customer specific pricing

Local UsageMessages per Month

	<u>Monthly Rate</u>
From 350 - 500 messages, per line	\$ 2.00
Each additional 100 messages, per line	\$ 1.00

Additional Services - Per line equipped

	<u>Monthly Rate</u>
Common control equipment	\$10.00

CURRENT RATES

Section 10 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Monthly Rate

Residential One Party Residential Unlimited Rate \$45.00*

** (Includes local usage cap of 80 hours per month per B channel)

* Assumes serving office is equipped with ISDN service. Rates are for a BRI ISDN line with dual B Channel capability - does not include end user D Channel capability.

** Local usage charge of \$.14/minute per B Channel will apply on local usage in excess of 80 hours.

*** If BRITE technology is utilized, an additional \$15.00 will be added to monthly charge.

Installation:

Residential, per line \$229.00